

Program A: Environmental Services**OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation level budget request.

The objectives and performance indicators that appear below are associated with program funding in both the Base Executive Budget and the Governor's Supplementary Recommendations for FY 2002-2003. Objectives 1, through 4, are associated with the Base Executive Budget, Objectives 1 through 4 are associated with the Governor's Supplementary Recommendations. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: Environmental Quality
 AGENCY ID: 13-852 Office of Environmental Services
 PROGRAM ID: Program A: Environmental Services

1. (KEY) To provide high quality technical evaluations and take final action on 75% of the applications received for new facilities and substantial modifications within established timelines.

Strategic Link: OES, Objective 1: *The Office of Environmental Services, through the permits activity, will process 75% of incoming permit applications in FY 2001-2002 and increasing to 90% by FY 2005-2006.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Percentage of applications received for new facilities and substantial modifications where final action has been taken	75%	80%	75%	75%	80%	75%

¹ Legislatively created timelines allow for 410 days, with some statutorily allowed exceptions, to take final action. To calculate this indicator for any given year, all permit applications received from May 17, of the previous FY to May 17, of the reportable FY (1 year of applications received) are determined. Then the percent of that universe for which final permit actions are taken within the 410 day period are determined.

² This indicator is derived from the combined media permitting activities that have resulted through reengineering. It is not possible to provide an accurate prior year estimate due to the differences in the media data sets; these data sets contain incongruent parameters and have utilized dissimilar tracking methodologies, which prevent the desired estimates. Future tracking in TEMPO will eliminate this problem and provide continuity across media lines.

³ Recommended level standards are reduced because \$7M is contingent upon the renewal of the suspension of exemptions to the 1% sales tax base.

⁴ Recommended level standards are reduced because \$7.5M is contingent upon passage of legislation increasing fees deposited into the Environmental Trust Fund

DEPARTMENT ID: Environmental Quality
 AGENCY ID: 13-852 Office of Environmental Services
 PROGRAM ID: Program A: Environmental Services

2. (KEY) To provide effective radiation protection by processing 89% of the applications within 30 days of receipt.

Strategic Link: OES, Objective 2: *The Environmental Services Program, through the permits activity, will ensure that 100% of facilities that receive, acquire, possess, own, use, transfer, or store any source of radiation develop and implement an adequate radiation safety program between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: There are an estimated 4,500 facilities that require licenses, registration, or application renewals. The wording in the objective has been tweaked for clarity. This does not change the calculation methodology for this indicator. The reduction in performance reflects the continuing difficulty experienced in attaining the higher target.

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Percentage of radioactive material applications for registration, licensing and certification processed within 30 days of receipt	98%	93%	98%	98%	95%	89%

¹ Recommended level standards are reduced because \$7M is contingent upon the renewal of the suspension of exemptions to the 1% sales tax base.

² Recommended level standards are reduced because \$7.5M is contingent upon passage of legislation increasing fees deposited into the Environmental Trust Fund

DEPARTMENT ID: Environmental Quality
 AGENCY ID: 13-852 Office of Environmental Services
 PROGRAM ID: Program A: Environmental Services

3. (SUPPORTING) To facilitate improved environmental quality by responding within 90 days to 91% of requests for compliance assistance and pollution prevention audits from the small business community.

Strategic Link: OES, Objective 3: *The Environmental Services Program, through the environmental assistance activities, will conduct a multi-media awareness and assistance program to improve voluntary stakeholder participation and business compliance with environmental regulations by responding to 96% of requests for information and/or assistance between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note:

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
S	Percent of response to requests for compliance assistance within 90 days	95	99	96	96	96	91
S	Percent of response to pollution audit requests within 90 days	95	100	96	96	96	91

¹ Recommended level standards are reduced because \$7M is contingent upon the renewal of the suspension of exemptions to the 1% sales tax base.

² Recommended level standards are reduced because \$7.5M is contingent upon passage of legislation increasing fees deposited into the Environmental Trust Fund

DEPARTMENT ID: Environmental Quality
 AGENCY ID: 13-852 Office of Environmental Services
 PROGRAM ID: Program A: Environmental Services

4. (SUPPORTING) To facilitate improvement of the environment by responding within 30 days to 91% of public requests for assistance (brochures, seminars, lectures, community meetings) to encourage interested stakeholders through voluntary recycling, pollution prevention, and restoration.

Strategic Link: OES, Objective 3: *The Environmental Services program, through the environmental assistance activities, will conduct a multi-media awareness and assistance program to improve voluntary stakeholder participation and business compliance with environmental regulations by responding to 96% of requests for information and/or assistance between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
S	Percent of response to requests for information from stakeholders and the regulated community through brochures, seminars, lectures, and the media	95%	85%	96%	96%	96%	91%

¹ Recommended level standards are reduced because \$7M is contingent upon the renewal of the suspension of exemptions to the 1% sales tax base.

² Recommended level standards are reduced because \$7.5M is contingent upon passage of legislation increasing fees deposited into the Environmental Trust Fund